



WORKING IN TRAVEL LEVEL TWO

Is this the right course for me?

This course is for anyone interested in a career in the Travel and Tourism industry. It is a vocational qualification designed to offer you a choice of routes into further and higher education and employment.

What will I need to join the course?

The course requires commitment and an ability to deal effectively with people. Students commencing this course from school should have a minimum of 2 academic GCSEs at grades A-C. All students will need to pass an entry test & obtain a positive tutor statement or employer reference. All students will need to possess an enthusiasm and interest for all aspects of travel and allied subjects.

What will I be doing?

First Diploma in Travel and Tourism:

The units you will be studying are:

- Worldwide travel & tourism destinations
- Customer service and selling skills.
- Interpersonal skills for the travel & tourism workplace.
- Retail travel services
- Tourist information services
- Activity tourism
- Meet and greet
- GDS (Global Distribution Systems)
- English or Maths Levels 1 or 2 Functional Skills
- Tutorials

*Please note that these subject lists may change

N.B. There is no overseas travel connected to this course, however day visits to UK cities/theme parks/destinations may occur subject to availability, feasibility and costs involved.

How long will the course last and what patterns of attendance are available?

One year, attendance may be required for up to 4 days a week at Lowestoft College.

How will my progress on the course be assessed?

The course is assessed by a range of methods including projects, presentations, case studies and coursework. There will also be external written tests.

What will I achieve?

Students will receive a City and Guilds First Diploma in Travel and Tourism. Some units may also be certificated independently.

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Functional Skills

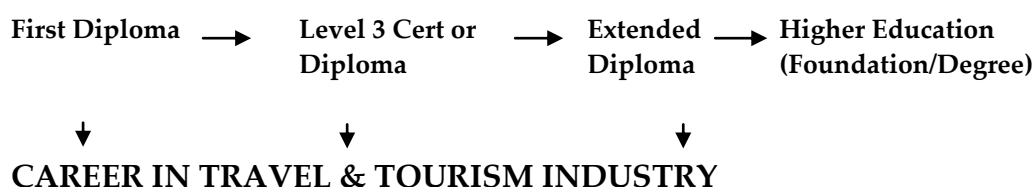
Through your studies you will be given the opportunity to improve and receive certification for your level of Functional Skills in English and Maths. All Functional Skills are nationally recognised qualifications to improve your employability.

What will it cost?

All costs will be discussed at interview. Students under 19 do not pay tuition or exam fees.

And the future?

Your avenues of progression are as follows:



Career Opportunities include: Transport Operators, Tour Operators, Airports, Travel Agents, Business Travel Agents, Theme Parks, Ferry Services, Tourism Information Centres, Hotels and Call Centres.

What should I do now?

If you wish to be interviewed for a place on this course please complete an application form and return it to **Reception**.

If you have any queries please ring the Travel Dept direct on (01502) 525104 or **Student Services** on freephone 0800 854 695 which is open from 9am to 4pm Monday to Friday.

It is the policy of this College that everyone is entitled to equality of opportunity in education and training. Please note that all the details on this fact sheet were correct at the time of printing and may be subject to change.

If you would like this factsheet in larger print or alternative format, eg Braille or audio tape, please contact Study Skills Support on (01502) 525191.

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